



Thanks for enquiring about our new £120.00 Flexible 30 Day Class Pass. We have detailed below a little more information about this pass as there are a few terms and conditions that you need to know to decide whether it will be right for you.

We've introduced this pass for clients that would like to attend the full range of mat-work and equipment studio classes on a more frequent, regular basis, but may find the cost a limiting factor due to the higher cost of the equipment sessions. **It's not just 'another' class pass, but a different way of paying for your classes if you're a frequent attendee.**

The new class pack is priced at £120.00 and will give you access to 10 classes. This non-refundable pass lasts for 30 days, after which the class pass will expire. Like our normal class packs, any unused class credits will be lost after the class pack expires and you will be required to purchase a new class pack which will reset your credits for another 30 days.

Similarly, if use up your 10 classes before the expiry date, you can just purchase a new pack which again will reset the start date for another 30 days.

The class pass can be used for ANY ten classes on the timetable (be them mat-work, equipment, or online) and you can still have a regular reserved place on any class with this new class pack too! However attendance will continue to be monitored, and we reserve the right to move clients to a 'drop-in' basis for any class or classes that you are not regularly attending.

So, as an example: if you are already attending a weekly Equipment/Reformer class, or two mat-work classes a week it could currently be costing you around £100.00 a month. With the new class pass you could attend up to six more mat-work or Equipment/Reformer classes a month for only £20.00 more. **Therefore this pass is a fantastic value option if you'd like to attend more classes per week across our mat-work and equipment studios.**

It's important to state that the new 30-day class pack cannot be used alongside any existing class packs.

If you want to make the 'switch' to the monthly class pack for the first time, any existing class credits on other class packs will be refunded to you and you will **exclusively** continue with a monthly class pack.

Once the pass has expired or you have used up your ten class credits, you can either buy another 30 Day Flexible Pass, or revert to our standard class packs. Any unused classes will be lost and any additional unpaid visits will automatically be deducted from your new pack.



If at any point you decide to move back to one of our standard packs, then another 30 Day Flexible Pass cannot be purchased without losing any remaining credits on any existing class pack, so we advise these are used up before purchasing another 30 Day Flexible Pass. This is because the 30 Day Flexible Pack cannot be used alongside any other class pack.

This class is not aimed at or will not provide any savings for people attending mat classes only (whether on a drop-in or regular reserved basis). Therefore for clients who attend mat-work classes only, the original ten class 'standard' or 'drop-in' pack (priced at £125.00 or £100.00 respectively) will remain the most suitable class pack. These class packs provide complete flexibility to attend as many or as few classes as you wish over a much longer six month period before the class pack expires.

It is not our intention to introduce a monthly payment option for mat-work only classes, as we believe that these classes are priced very competitively for the quality and flexibility they provide across a six month period, and could actually negatively impact new and existing clients from attending the classes they need.

Everyone is different in the way that they attend classes with us, and we're proud of the different and flexible options we currently provide. We feel that this new pass will support clients who specifically want to attend a regular mix of equipment and matwork classes, however it might not be appropriate for everyone. **Therefore we invite you to consider carefully whether this new class pass is right for you.**

If you are interested in the new class pack, please note that anyone new to the equipment classes **will be required to do an 'Induction Session'**, which is priced at a one of payment of £25.00. This is absolutely mandatory to us as a clinical facility to ensure your safety, and suitability on the equipment.

Please contact reception if you have any further questions.